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Are You Hiring? New Resource for VPCMA Members Seeking to Fill Vacancies

Two weeks ago we were in the tightest labor market of our lifetimes. Overnight everything changed with tens of thousands of our fellow Virginia residents laid off or terminated as the result of COVID-19. The number of Virginians applying for unemployment benefits reached an all-time record last week. Yesterday's announcement by Governor Northam requiring non-essential business to close until at least April 24 will mean the present crisis will continue for another month. We are working with our colleagues in the association community to assist those who have lost jobs through no fault of their own, who are actively looking for work, to help them find jobs in the petroleum and convenience industries. Particularly hard hit have been the hotel and restaurant industries and I have been working with my colleague, Eric Terry at VRLTA, to send him information on companies that are hiring. Given that many job seekers have experience in customer service and working as part of a team, this could be an excellent opportunity for VPCMA members to address vacancies that have been so difficult to fill in the recent past.

[Click here to access our newest resource, Recovery 2020.](#)

Message from Virginia Lottery

The following message was received today from our friend Tom Sawyer, Director of Sales, Virginia Lottery:

Putting safety first for our employees and partners is our priority. In an effort to reduce the risk and spread of COVID-19, the Virginia Lottery has initiated a mandatory telework policy effective today, Monday, March 23 through Friday, April 3. Our staff and support teams

remain available to help our retail partners during this period via phone and email. All of our Customer Service Centers statewide will be closed as well. All drawings will continue to take place. Redemptions at all stores should operate normally with any winnings of \$600 or less. Players may also mail winning tickets to our office for redemption. We will process those claims as quickly as possible when our offices reopen. The mailing address is listed on the back of every ticket.

Our partner, IGT, will dispatch technicians only for calls that impact sales. IGT will not be authorized to do any installs or de-installs during this time. In the case of new-store construction or remodels, IGT may need to make an exception for the safety of our equipment. Thank you for your understanding. Please stay healthy and safe, and we look forward to seeing our valuable retail partners in the future.

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